Tenstreet ONBOARDING

Training Content Library

Every week, a class full of new drivers arrives for orientation to complete paperwork, **receive training**, and learn about your company. This should be an exciting time flush with opportunity, but each week you sense the indifference in new drivers as they mentally prepare themselves for a long, tedious week of paperwork, outdated training videos, and downtime.

You're familiar with the research showing that people are more likely to stay with a company longer if they have a positive onboarding experience. You want to put a new lens on onboarding so it's viewed as an opportunity instead of a necessary burden.

What if there were an engaging, interactive way to train and test drivers over required topics before they ever came to orientation? Advancing your onboarding process to accommodate social distancing practices is now more important than ever. When not social distancing, time saved could be spent touring your facilities and introducing drivers to key employees that they'll need to interact with once on the road. In either situation, a mobile orientation allows drivers to get on the road faster while still providing them with the training they need to be successful.

What You Need

- An engaging, interactive way to train and test drivers remotely
- A new, modern training library that gives drivers what they need to be successful that can be completed from their mobile devices
- A more meaningful onboarding experience for drivers that can shorten orientation classes and get drivers on the road more quickly

The Tenstreet Solution

Our interactive video library makes remotely training and testing your drivers easier than ever. Developed for drivers to complete on their mobile devices, our audio-video library presents a growing list of courses in a sleek, interactive interface and uses a variety of testing formats to keep drivers engaged.

Key Features

- Compliments the full onboarding solution, allowing recruiters to manage and complete all onboarding from a centralized place.
- Equips carriers with a growing library of training content titles
- Showcases audio-visual elements, an interactive interface, and a variety of testing formats such as true/false, multiple choice, and matching
- Uses customizable automation rules to assign training in real time
- Awards drivers certificates and displays tracking analytics for carriers
- Enables carriers to accelerate the orientation process and support social distancing efforts
- Allows drivers to complete training and testing from the convenience of their mobile device
- Provides a more meaningful onboarding experience, shortens orientation classes, and gets drivers on the road faster

A new lens on onboarding

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Training Library Titles

Our library is always expanding as we add new titles frequently. While we always keep this listing up-to-date, be sure to ask your advisor about new titles we have in our pipeline. Additionally, some titles may be found in multiple bundles and your advisor can give you the most accurate list of titles in each bundle.

All of our proprietary content includes an audio-video component, a sleek user interface, and a variety of interactive testing methods.

Canada Bundle

- Canadian Hours of Service (Driving North of Latitude 60°N)
- Canadian Hours of Service (Driving South of Latitude 60°N)
- ELD Compliance- Canada Class

Cargo Securement Bundle

- Auto Hauler Cargo Securement
- Dry Van Cargo Securement
- General Cargo Securement- All Trailer Types
- Handling and Documenting Cargo
- Proper Weight Distribution

Compliance Bundle

- C-TPAT Overview
- HIPAA Training
- Licensing, Permits, and Reporting
- Requirement for Drivers Operating Intermodal Equipment
- Spotted Lanternfly

Construction Bundle

- Dump Truck Safety and Operation
- Fall Protection for Construction Workers
- Proper PPE Usage
- Respiratory Hazards in Construction

CSA Bundle

- BASICs- Controlled Substances/Alcohol
- BASICs- Crash Indicator
- BASICs- Driver Fitness
- BASICs- Hazardous Materials Compliance
- BASICs- Hours-of-Service Compliance
- BASICs- Unsafe Driving
- BASICs- Vehicle Maintenance
- CSA

General Topics Bundle

- Caring for Elderly Parents
- Cybersecurity
- How to Use Driver Pulse
- Information Security Awareness
- Phishing Awareness
- Workplace Diversity

Training Library Titles

Defensive Driving Bundle

- Avoiding Animal Collisions
- Avoiding Fixed Objects
- Bridges and Overpasses
- Changing Lanes Safely
- Controlling Road Rage
- Dangers of Speeding
- Defensive Driving
- Driving in Construction Zones
- Fundamentals of Recognizing Hazards
- Hazard Perception
- Preventing Hard Brake Events
- School Zone Safety
- Space Management
- Stationary Object Strikes

Fuel Efficiency Bundle

- Fuel Efficiency
- Fuel Efficiency- Cargo Securement and Distribution
- Fuel Efficiency- Driving Skills and Behavior
- Fuel Efficiency- Idling, Speed, and Cruise Control
- Fuel Efficiency- Tire Pressure
- Fuel Efficiency- Trip Planning and Route Management
- Idling

Inspections Bundle

- International Roadcheck 2023
- Pre- and Post-Trip Inspections
- Roadside Inspections

Drug and Alcohol Bundle

- Drug and Alcohol
- Drug and Alcohol Clearinghouse
- Drug and Alcohol Clearinghouse- Driver Registration
- Drug and Alcohol- Overview of Testing Procedures
- Drug and Alcohol- Pre Employment
- Drug and Alcohol- Post-Accident Testing
- Drug and Alcohol- Random Testing
- Drug and Alcohol- Reasonable Suspicion
- Drug and Alcohol- Return-to-Duty and Follow-Up Testing
- Education and Awareness- Drug-Impaired Driving
- Education and Awareness- Drunk Driving
- Education and Awareness- Overview of Testing Procedures
- Reasonable Suspicion

Flatbed Bundle

- Pre-Trip/Post-Trip - Flatbed Trailer
- Flatbed Cargo Securement
- Tarping Basics

Training Library Titles

Hazmat Bundle

- Exposure Control
- Hazardous Materials Spill Response
- HM- Bulk Packages
- HM- Emergency Response
- HM- Fueling
- HM- Hazardous Materials Safety Permits (HMSP)
- HM- Introduction to Basic Requirements
- HM- Operational Requirements
- HM- Railroad-Highway Grade Crossings & Tunnels
- HM- Reporting Crashes and Releases
- HM- Routes and Route Planning
- HM- Tire Check
- Safety Data Sheets
- Marks, Labels, and Other Forms of Warnings

Hours of Service Bundle

- Completing Paper Logs
- Hours of Service Exemptions
- Hours of Service Requirements
- Hours of Service- 30-Minute Break
- Hours of Service- 60/70 Hour Limit
- Hours of Service- ELD Rule
- Hours of Service- Intrastate Requirements for Florida
- Hours of Service- Rules Overview
- Personal Conveyance

Health & Wellness Bundle

- Biometric Screening
- Breaking Bad Habits
- Budgeting and Setting Financial Goals
- COVID-19 Safety
- Dehydration
- Driver Wellness
- Eating Healthy on the Road
- Exercising on the Road
- Fatigue Management
- Financial Wellness
- First Aid
- Hygiene and Cleanliness While Trucking
- Maintaining a Healthy Back
- Managing Long Distance Relationships
- Medical Requirements
- Mental Health and Wellness
- Optimism and Gratitude
- Preventing and Managing High Blood Pressure
- Strategies for Being Comfortable in Your Cab
- Understanding and Managing Diabetes

Office Safety Bundle

- Active Shooter Preparedness
- Proper Fitting and Removal of Masks
- Workplace Violence

Training Library Titles

Injury Prevention Bundle

- Bloodborne Pathogens
- Body Protection
- Ergonomics and Wellness
- Eye and Face Protection
- Fall Protection for Non-Construction Workers
- Fire Extinguisher Safety and Operation
- Fire Safety
- Foot and Leg Protection
- Hand and Arm Protection
- Head Protection
- Hearing Conservation
- Injury Prevention
- Ladder Safety and Operation
- Proper Lifting Techniques
- Sleep Apnea and Your CDL
- Slips, Trips, and Falls
- Three Points of Contact

Loading and Unloading Bundle

- Backing and Docking Procedures
- Coupling/Uncoupling
- Dock Safety
- Forklift Safety
- Forklift Training
- Pallet Jack Safety
- Safety Backing
- Safe Loading and Unloading

Maintenance Bundle

- Brake Safety
- Caring for Air Lines
- Diesel Exhaust Fluid
- Maintenance
- TIre Care

OSHA Bundle

- Emergency Action Plan
- Hazard Communication
- Lockout/Tagout
- OSHA Standards for Trucking
- Proper Fitting and Removal of Respirators
- Respirator Maintenance and Care
- Respiratory Hazards in General Industry
- Respiratory Protection
- Whistleblower Protection

Passenger Bundle

- ADA Requirements
- Bus Operation & Safety
- Fueling Passenger Vehicles
- Hours of Service- Passenger-Carrying Drivers
- Passenger Baggage & Cargo Management
- Passenger Management
- Passenger Safety and Security
- Passenger Vehicles- RR-Highway Grade Crossings & Drawbridges
- Passenger Vehicle Orientation
- Passenger Vehicle Control Systems
- Post-Crash Procedures for Passenger Vehicles
- Pre-Trip/Post-Trip - Passenger

Training Library Titles

Refrigerated Bundle

- FDA Food Transport Controls
- Refrigerated Unit Cargo Securement
- Pre-Trip/Post-Trip - Refrigerated Trailer

Soft Skills Bundle

- Communication Fundamentals I
- Communication Fundamentals II
- Communication Fundamentals III
- Communication Fundamentals IV
- Communication in a Multigenerational Workforce
- Conflict Resolution
- Dealing with Stress
- Developing Decisiveness
- Working Under Pressure

Supervisor Training Bundle

- Coercion Training
- DOT Alcohol Testing Process
- DOT Drug Testing Process
- Empathy for Driver-Facing Personnel
- Identifying Alcohol Misuse
- Identifying Drug Use
- Introduction to Drug & Alcohol Testing
- Knowing Policies & Procedures
- Reasonable Suspicion Scenarios
- Reasonable Suspicion Testing
- Responding to Employees' Requests for Help
- Trends in Alcohol Misuse
- Trends in Drug Use
- Workplace Harassment for Supervisors - Awareness and Prevention
- Workplace Harassment for Supervisors- Receiving Complaints

Safety Bundle

- Antilock Braking Systems
- Approaching Intersections Safely
- Basic Control Procedures
- Best Practices for Scale Houses
- City Driving
- Cruise Control
- Dangers of Tailgating
- Distracted Driving
- Driving in Adverse Weather Conditions
- ELD Compliance
- Following Traffic Signs and Signals
- Handheld Device Restrictions
- Implicit Bias Training
- Mountain Driving
- Night Operation
- Post-Crash Procedures
- Preparing for Areas of Civil Unrest
- Preventing Backing Collisions
- Preventing Cargo Thefts
- Preventing Jackknifes
- Preventing Rear-End Collisions
- Proper Right Hand Turns
- Railroad-Highway Grade Crossings
- Recognizing Staged Accidents
- Rollover Prevention
- Run Under Crashes
- Rural Driving
- Seatbelt Safety
- Sharing the Road with Pedestrians
- Skid Control and Recovery
- Sliding Trailer Tandems
- Speed Management
- Texting and Driving Dangers
- Triangle Placement
- Trip Planning
- Truckstop Parking Safety

Training Library Titles

Tanker Bundle

- Confined Space Training
- Driving a Tank Trailer Safely
- H2S Training
- Pre-Trip/Post-Trip - Tank Trailer

Winter Safety Bundle

- Using Ice Cleats
- Using Tire Chains
- Winter Driving

True Fuel Driver Coaching Bundle

- Acceleration
- Excessive Speed
- Idling
- Speed Consistency

Workplace Harassment Bundle

- Workplace Harassment- Awareness and Prevention
- Workplace Harassment- Introduction

Yard Driving Bundle

- Backing and Docking Yard Vehicles
- Introduction to Yard Driving
- Preventing Collisions with Stationary Yard Objects
- Yard Tractor Coupling and Uncoupling
- Yard Tractor Injury Prevention and Safety
- Yard Tractor Inspections
- Yard Pedestrian and Worker Safety

Foreign Language Training Library Titles

Spanish Language Bundle

- Active Shooter Preparedness (Clase de preparación ante un tirador active)
- BASICs - Controlled Substances/Alcohol (BASICs - Sustancias controladas/ Clase de alcohol)
- BASICs - Crash Indicator (BASICs - Clase de indicador de colisión)
- BASICs - Driver Fitness (BASICs - Clase de aptitud para el conductor)
- BASICs - Hazardous Materials Compliance (BASICs - Clase de cumplimiento de materiales peligrosos)
- BASICs - Hours-of-Service Compliance (BASICs - Clase de cumplimiento de horas de service)
- BASICs - Unsafe Driving (BASICs - Clase de conducción insegura)
- COVID-19 Safety (Clase de seguridad COVID 19)
- CSA (Clase CSA)
- Dangers of Speeding (Peligros de la clase de exceso de velocidad)
- Defensive Driving (Clase de conducción defensiva)
- Dehydration (Clase de deshidratación)
- Distracted Driving (Clase de conducción distraída)
- Driver Wellness (Clase de bienestar para conductors)
- Driving in Construction Zones (Clase de conducción en zonas de construcción)
- Driving in Adverse Weather Conditions (Clase de conducción en condiciones meteorológicas adversas)
- Drug and Alcohol (Clase de drogas y alcohol)
- Fatigue Management (Clase de gestion de la fatiga)

Spanish Language Bundle Cont.

- General Preventative Maintenance (Clase de mantenimiento preventivo general)
- HM – Introduction to Basic Requirements (Materiales Peligrosos - Clase de introducción a los requisitos básicos)
- HM - Railroad-Highway Grade Crossings & Tunnels (Materiales Peligrosos - Clase de túneles y pasos a nivel de ferrocarril carretera)
- HM - Reporting Crashes and Releases (Materiales Peligrosos - Clase de informes de fallas y lanzamientos)
- HM - Routes and Route Planning (Materiales Peligrosos - Clase de planificación de rutas y rutas)
- Seat Belt Safety (Clase de seguridad del cinturón de seguridad)
- Texting and Driving (Clase de manejo y mensajes de texto)

French Language Bundle

- COVID-19 Safety Class (Cours de sécurité COVID-19)
- Dehydration (Cours sur la déshydratation)
- Pre- and Post-Trip Inspection (Cours d'inspections avant et après le voyage)
- Texting and Driving (Cours sur le textage au volant)

A New Lens on Onboarding

Let's take a look at what an enhanced onboarding experience might look like for you and your drivers.

① It's Monday and you have a new orientation class scheduled to arrive one week from today. You decide to schedule your <u>forms, video trainings, and testing</u> and send them to your drivers so they have ample time to complete these materials.

② Mario, one of your new drivers, receives a <u>notification on his phone</u> asking him to complete onboarding tasks. When he takes his next break, he opens Driver Pulse and starts the paperwork he need to complete from his truck.

③ Driver Pulse makes onboarding easy for Mario. The app <u>provides a checklist of each form, document, training, and test</u> that his recruiter needs him to complete to onboard. It also holds other onboarding details that are important to him, such as Greyhound ticket information (when social distancing is not in effect), the results of his drug test, any shared background reports, a historical record of any communications he's had with your company, and more.

④ You receive all the required paperwork and testing results and can easily track the progress and view analytics of Mario and your other drivers. If any drivers stall or need help, Driver Pulse's <u>messaging lets you interact and engage with drivers</u> as they need assistance.

⑤ Drivers join the team with a higher level of energy. They know what to expect, having all their documents, forms, training, and testing already behind them. You have meaningful conversations with each of them, introduce them to key personnel, give them a tour, and send them to take their road test before getting on the road. Orientation completes in record time and <u>the experience makes a lasting impression on drivers</u>.